



ELECTRIC FIREPLACES

www.amantii.com

INSTALLATION AND OPERATION INSTRUCTIONS FOR

SYM-34-XT

SYM-42-XT

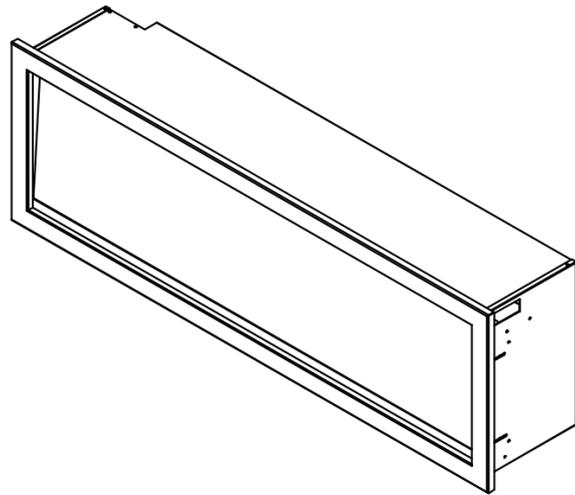
SYM-50-XT

SYM-60-XT

SYM-74-XT

SYM-88-XT

SYM-100-XT



SAFETY INFORMATION



WARNING

If the information in these instructions are not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other

INSTALLER: LEAVE THIS MANUAL WITH THE APPLIANCE.

CONSUMER: RETAIN THIS MANUAL FOR FUTURE REFERENCE.



WARNING: This product can expose you to chemicals including Lead in the wiring, which is [are] known to the State of California to cause birth defects or other reproductive harm. For more information visit: www.p65warnings.ca.gov

TABLE OF CONTENTS

Please read and carefully follow all of the instruction found in this manual. Please pay special attention to the safety instructions provided in this manual. The instructions included here will assure that you have many years of dependable and enjoyable service from your Amantii product.

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IMPORTANT INSTRUCTIONS

PLEASE RETAIN THIS USER GUIDE FOR FUTURE REFERENCE

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- 1) Read all instructions before using this fireplace
- 2) The fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible material such as furniture, cushions, bedding, paper, clothes, curtains at least 3 feet from the front of the unit
- 3) Extreme caution is necessary when any heater is used near children and whenever the unit is left operating and unattended
- 4) Do not operate a fireplace with a damaged cord or plug, or if the heater has malfunctioned, the fireplace has dropped or damaged in any manner
- 5) Not all fireplaces are suitable for use in bathrooms or laundry facilities. Please consult with individual product literature to confirm suitability
- 6) Do not run the cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange the cord away from traffic area and where it will not be tripped over
- 7) Do not modify this fireplace. Use it as described in the manual. Any other use not recommended by the manufacture may cause fire, shock or injury to persons
- 8) Do not use this heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly
- 9) Disconnect all power supply before cleaning, maintenance or relocation of the fireplace
- 10) Keep the heater clean. Do not allow any objects to enter any ventilation or exhaust opening as this may cause electric shock, fire or damage to the heater
- 11) Do not immerse the cord, plug or any part of the appliance in water or any other liquid
- 12) In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device

CAUTION: Procedures and techniques, which, if not carefully followed, will result in damage to the equipment.

WARNING: Procedures and techniques, which, if not carefully followed, will expose the user to the risk of fire, serious injury, illness or death.

UNPACKING AND TESTING APPLIANCE

Carefully remove the appliance from the box.

Prior to installing the appliance, test to make sure the appliance operates properly by plugging the power supply cord into a 120 Volt grounded outlet.

Test all aspects of its operation (manual switches, remote and heater) to make sure all components are operating correctly.

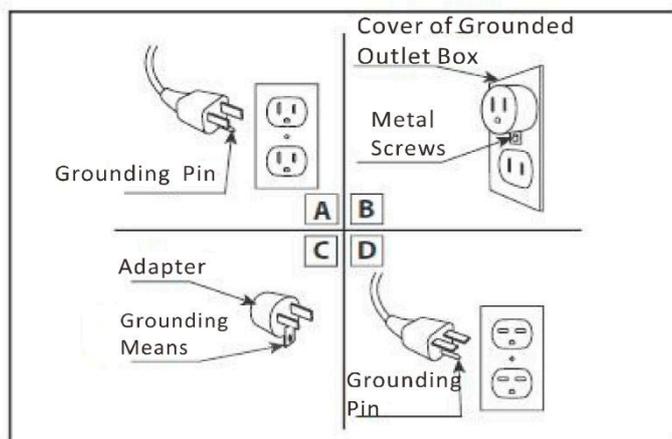
As with most electronic devices, your new electric fireplace has been designed to operate at temperatures between 5 °C (41°F) and 35 °C (95°F). During the cold winter months, allow the fireplace to reach room temperature before turning it on.

NOTE: There may be trace of odor during the first few minutes of initial use. This is harmless, normal and will never occur again.

GROUNDING APPLIANCE

This appliance is for use on 120 Volts. The cord has a plug as shown in (A). An adapter as shown in (C) is available for connecting three-blade grounding type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

To disconnect appliance, turn controls to off, then remove plug from outlet.



LOCATING THE FIREPLACE

Plan where to locate and frame the fireplace. This will save time and money later when you install the fireplace. Before installation consider the following:

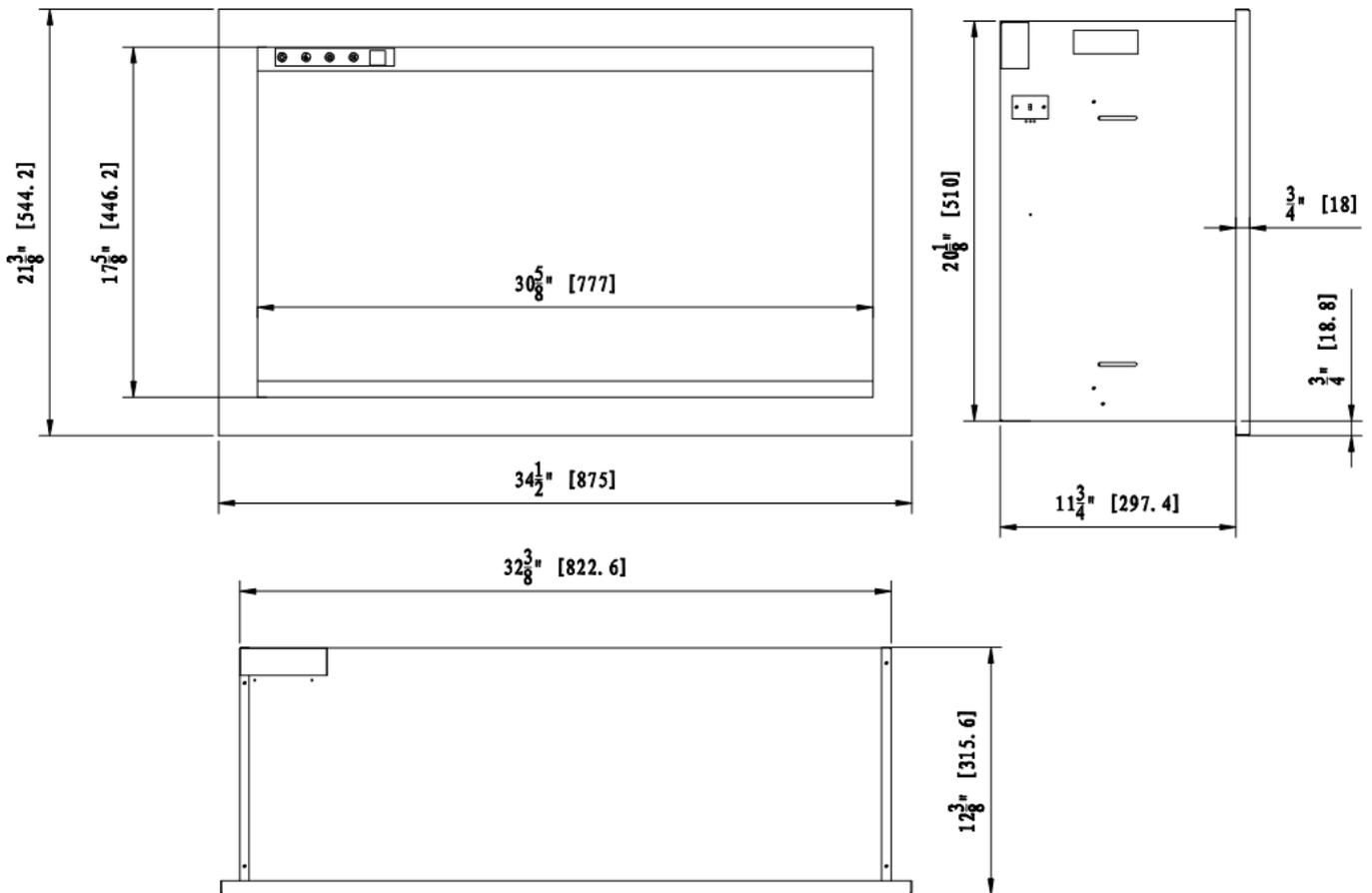
1. Where the fireplace is located must allow for wall and ceiling clearances
2. Consider a location where the fireplace screen will not be exposed to direct sunlight from windows or doors.
3. A 15 ampere, 120 Volt, 60 Hz branch circuit with proper ground must be available at the location. Preferably a dedicated branch circuit should be provided to avoid circuit breakers to trip or fuses to blow.

SYM-34-XT

Description	Built-in Appliance
Voltage	120V AC 60Hz
Watts	1465W Max
NO HEATER	30W Max
MOTOR HEATER	19W
Appliance Width	32 3/8" or 82.3 cm
Appliance Height	20 1/8 " or 51 cm
Appliance Depth	11 3/4" or 29.74 cm
Gross Weight	65.7 lbs or 29.8 kgs
Plug Location	Left side
Cord Length	70 7/8" or 180 cm
Rough Wall Opening Size	32 7/8"× 20 1/2" or 83.5 cm× 52.27 cm
BTU	5000

This appliance has been tested in accordance with the UL Standard 2021 for fixed and location dedicated electric room appliances in the United States and Canada. If you need assistance during installation, please contact your local dealer.

NOTE: This appliance must be electrically wired and grounded in accordance with local codes. In the absence of local codes, use the current CSA C22.1 Canadian Electrical Code in Canada or the ANSI/NFPA 70 National Electrical Code in the United States.

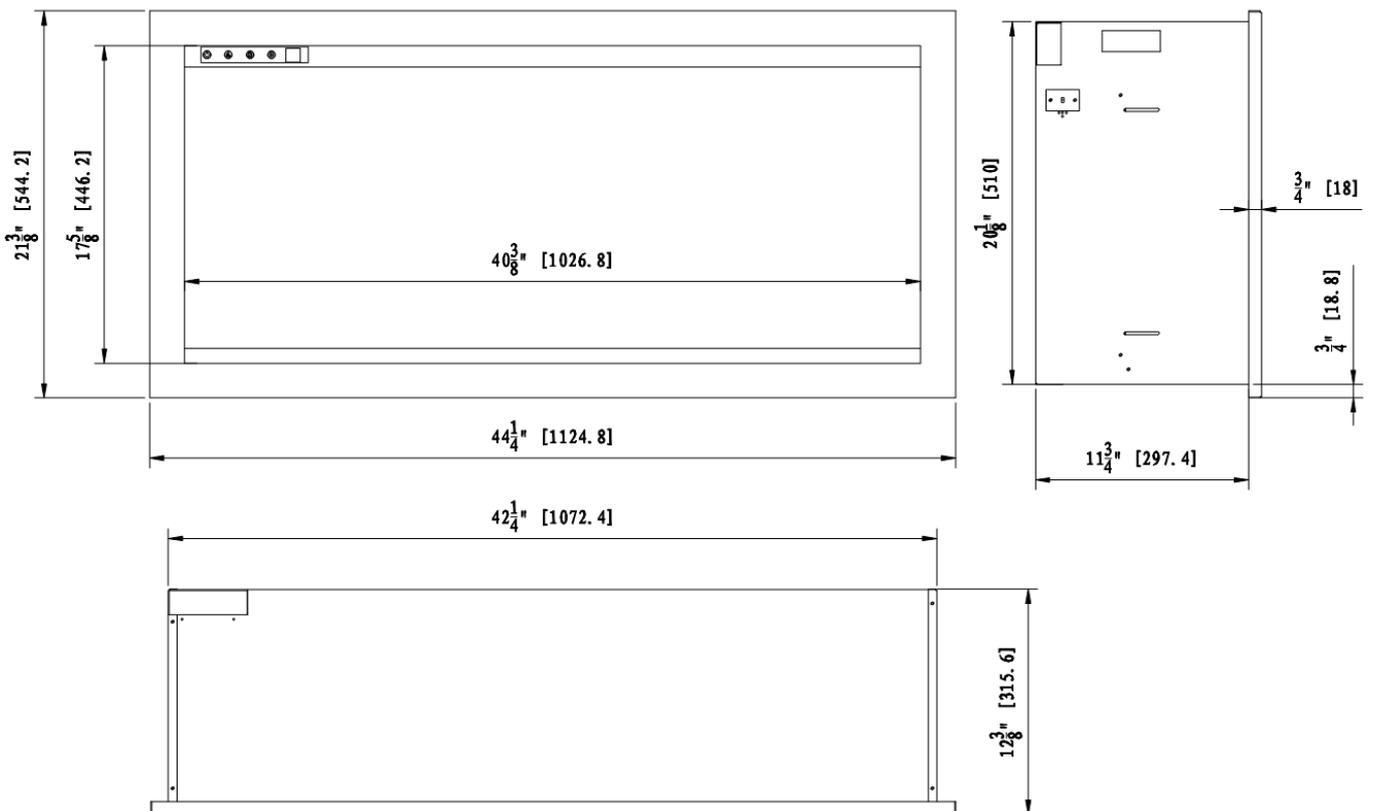


SYM-42-XT

Description	Built-in Appliance
Voltage	120V AC 60Hz
Watts	1465W Max
NO HEATER	38W Max
MOTOR HEATER	19W
Appliance Width	42 1/4" or 107.2 cm
Appliance Height	20 1/8 " or 51 cm
Appliance Depth	11 3/4" or 29.74 cm
Gross Weight	76 lbs or 34.5 kgs
Plug Location	Left side
Cord Length	70 7/8" or 180 cm
Rough Wall Opening Size	42 3/4"× 20 1/2" or 108.59 cm× 52.27 cm
BTU	5000

This appliance has been tested in accordance with the UL Standard 2021 for fixed and location dedicated electric room appliances in the United States and Canada. If you need assistance during installation, please contact your local dealer.

NOTE: This appliance must be electrically wired and grounded in accordance with local codes. In the absence of local codes, use the current CSA C22.1 Canadian Electrical Code in Canada or the ANSI/NFPA 70 National Electrical Code in the United States.

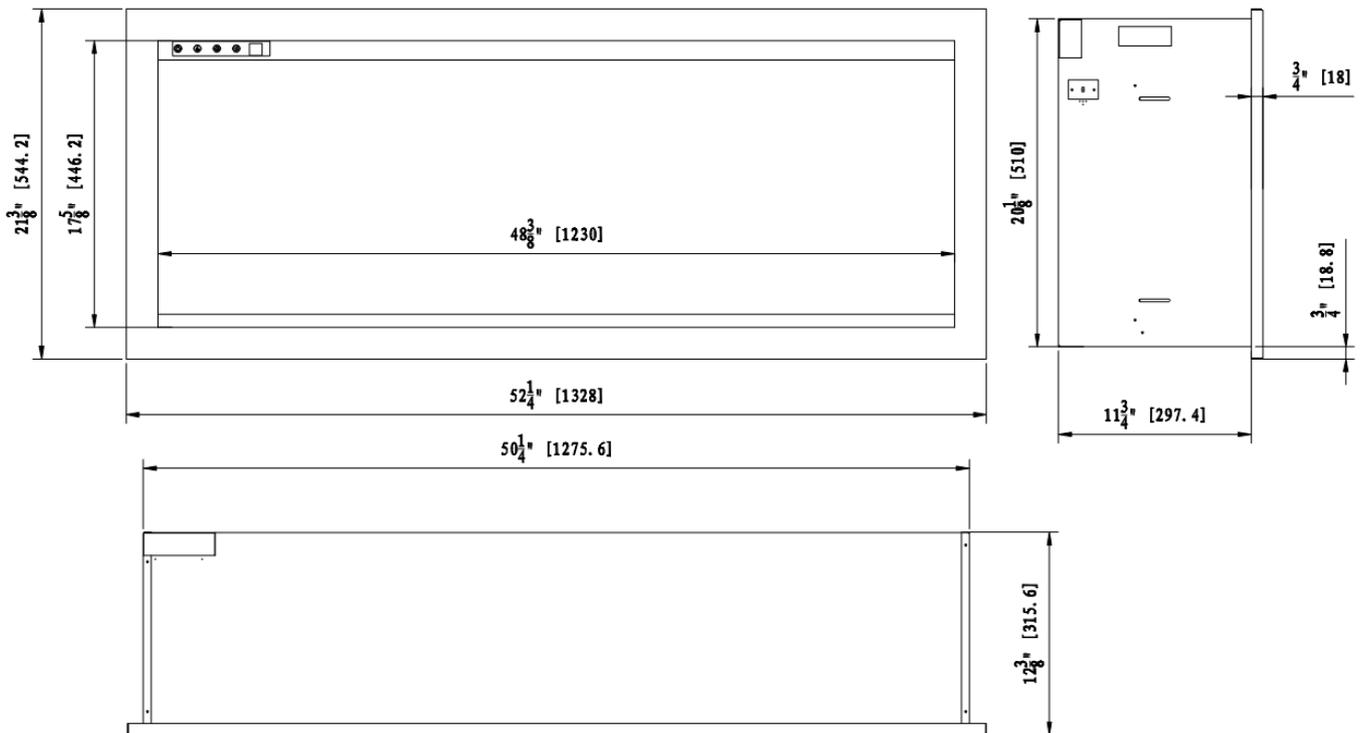


SYM-50-XT

Description	Built-in Appliance
Voltage	120V AC 60Hz
Watts	1465W Max
NO HEATER	42W Max
MOTOR HEATER	19W
Appliance Width	50 1/4" or 127.6 cm
Appliance Height	20 1/8 " or 51 cm
Appliance Depth	11 3/4" or 29.74 cm
Gross Weight	84.9 lbs or 38.5 kgs
Plug Location	Left side
Cord Length	70 7/8" or 180 cm
Rough Wall Opening Size	50 3/4"× 20 1/2" or 128.9 cm× 52.27 cm
BTU	5000

This appliance has been tested in accordance with the UL Standard 2021 for fixed and location dedicated electric room appliances in the United States and Canada. If you need assistance during installation, please contact your local dealer.

NOTE: This appliance must be electrically wired and grounded in accordance with local codes. In the absence of local codes, use the current CSA C22.1 Canadian Electrical Code in Canada or the ANSI/NFPA 70 National Electrical Code in the United States.

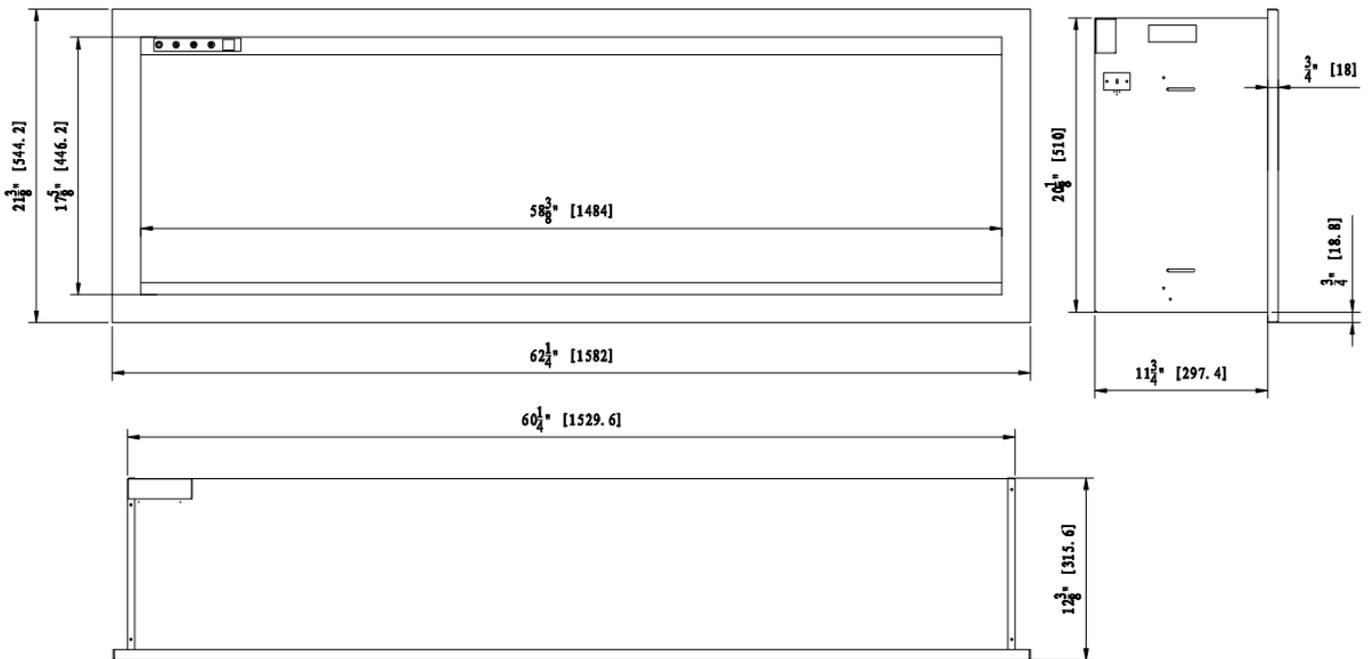


SYM-60-XT

Description	Built-in Appliance
Voltage	120V AC 60Hz
Watts	1465W Max
NO HEATER	46W Max
MOTOR HEATER	19W
Appliance Width	60 1/4" or 153 cm
Appliance Height	20 1/8 " or 51 cm
Appliance Depth	11 3/4" or 29.74 cm
Gross Weight	97.7 lbs or 44.3 kgs
Plug Location	Left side
Cord Length	70 7/8" or 180 cm
Rough Wall Opening Size	60 3/4"× 20 1/2" or 151.88 cm× 52.27 cm
BTU	5000

This appliance has been tested in accordance with the UL Standard 2021 for fixed and location dedicated electric room appliances in the United States and Canada. If you need assistance during installation, please contact your local dealer.

NOTE: This appliance must be electrically wired and grounded in accordance with local codes. In the absence of local codes, use the current CSA C22.1 Canadian Electrical Code in Canada or the ANSI/NFPA 70 National Electrical Code in the United States.

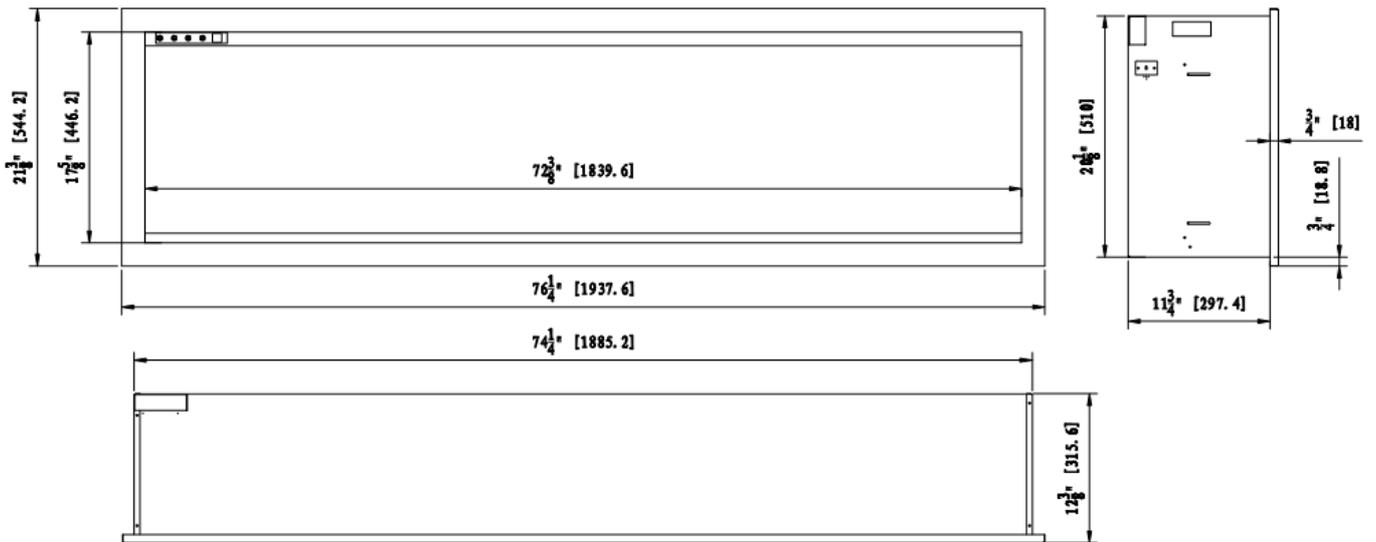


SYM-74-XT

Description	Built-in Appliance
Voltage	120V AC 60Hz
Watts	1465W Max
NO HEATER	50W Max
MOTOR HEATER	19W
Appliance Width	74 1/4" or 188.5 cm
Appliance Height	20 1/8 " or 51 cm
Appliance Depth	11 3/4" or 29.74 cm
Gross Weight	116.8 lbs or 53 kgs
Plug Location	Left side
Cord Length	70 7/8" or 180 cm
Rough Wall Opening Size	74 3/4"× 20 1/2" or 189.87 cm× 52.27 cm
BTU	5000

This appliance has been tested in accordance with the UL Standard 2021 for fixed and location dedicated electric room appliances in the United States and Canada. If you need assistance during installation, please contact your local dealer.

NOTE: This appliance must be electrically wired and grounded in accordance with local codes. In the absence of local codes, use the current CSA C22.1 Canadian Electrical Code in Canada or the ANSI/NFPA 70 National Electrical Code in the United States.

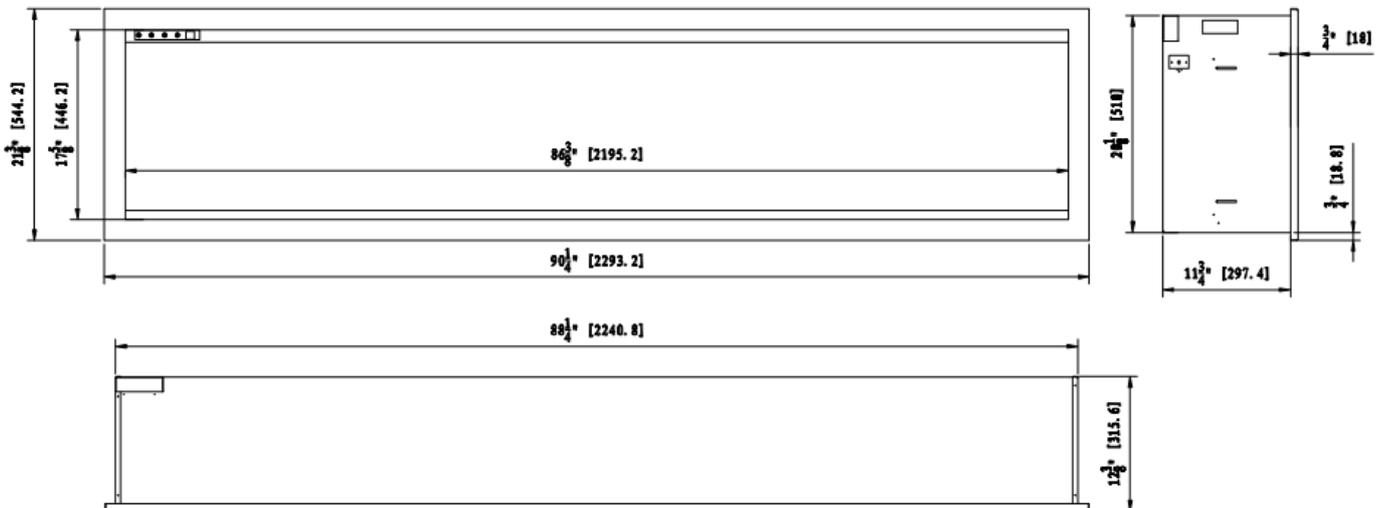


SYM-88-XT

Description	Built-in Appliance
Voltage	120V AC 60Hz
Watts	1465W Max
NO HEATER	56W Max
MOTOR HEATER	19W
Appliance Width	88 1/4" or 224.1 cm
Appliance Height	20 1/8 " or 51 cm
Appliance Depth	11 3/4" or 29.74 cm
Gross Weight	136.7 lbs or 62 kgs
Plug Location	Left side
Cord Length	70 7/8" or 180 cm
Rough Wall Opening Size	88 3/4"× 20 1/2" or 225.43 cm× 52.27 cm
BTU	5000

This appliance has been tested in accordance with the UL Standard 2021 for fixed and location dedicated electric room appliances in the United States and Canada. If you need assistance during installation, please contact your local dealer.

NOTE: This appliance must be electrically wired and grounded in accordance with local codes. In the absence of local codes, use the current CSA C22.1 Canadian Electrical Code in Canada or the ANSI/NFPA 70 National Electrical Code in the United State

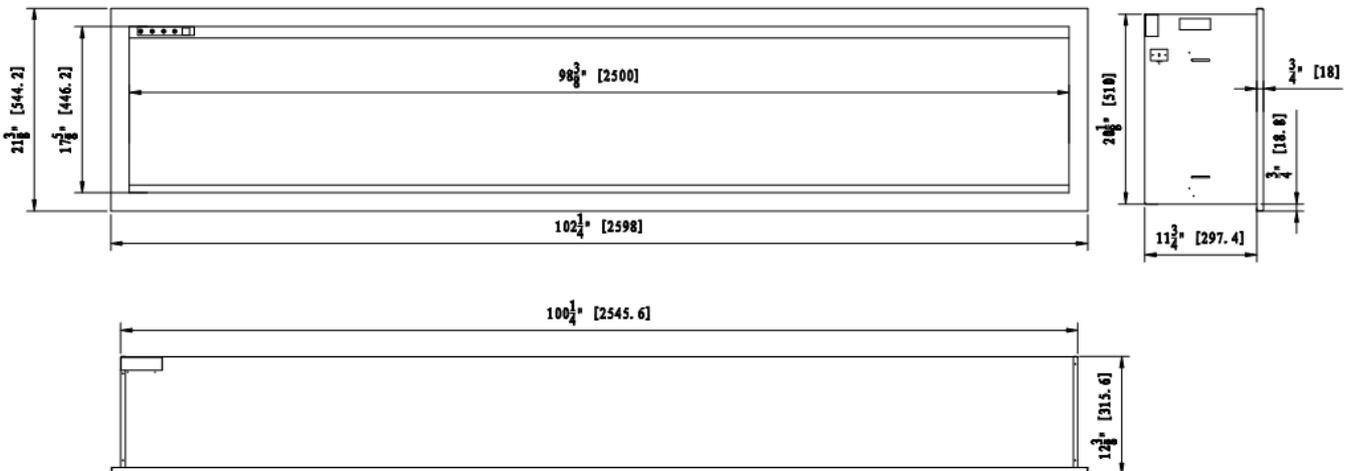


SYM-100-XT

Description	Built-in Appliance
Voltage	120V AC 60Hz
Watts	1465W Max
NO HEATER	60W Max
MOTOR HEATER	19W
Appliance Width	100 1/4" or 254.6 cm
Appliance Height	20 1/8 " or 51 cm
Appliance Depth	11 3/4" or 29.74 cm
Gross Weight	160.9 lbs or 73 kgs
Plug Location	Left side
Cord Length	70 7/8" or 180 cm
Rough Wall Opening Size	100 3/4"× 20 1/2" or 255.9 cm× 52.27 cm
BTU	5000

This appliance has been tested in accordance with the UL Standard 2021 for fixed and location dedicated electric room appliances in the United States and Canada. If you need assistance during installation, please contact your local dealer.

NOTE: This appliance must be electrically wired and grounded in accordance with local codes. In the absence of local codes, use the current CSA C22.1 Canadian Electrical Code in Canada or the ANSI/NFPA 70 National Electrical Code in the United States.



FOR BATHROOM USE

If this unit is installed in a bathroom it must be protected by a GFI receptacle or circuit. If receptacle is used it must be readily accessible.

To prevent electric shock, please be aware that this unit is an electrical appliance that is NOT watertight and must be installed as to prevent water from entering unit. This must be installed away from showers, tubs, etc. Never locate fireplace where it may fall into a bathtub or other water container.

All wiring connections to line power shall be in accordance with local building code requirements. Inquires about local codes and regulations must be done prior to installation.

POWER SUPPLY WIRE SPECIFICATIONS

120Volt, 60Hz, 1200 Watts:

(ref. Page 21)

Hard Wire Connection – Use two conductor, non-metallic sheath cable with ground wire (total three wires) for the incoming power supply. The wire used must conform to local and national electrical codes for the specified power consumption rating. See Table 1.

240Volt, 50-60Hz, 2400 Watts:

(ref. Page 22)

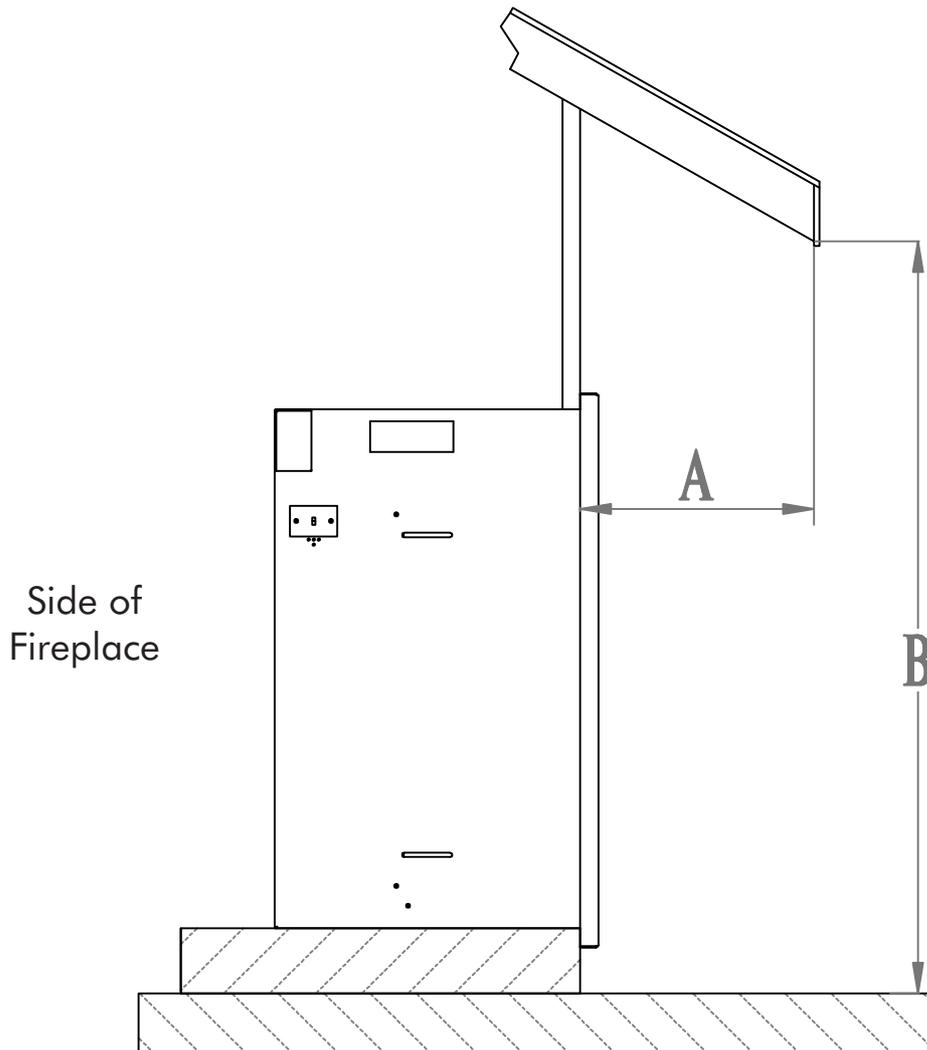
Hard Wire Connection – Use three conductor, non-metallic sheath cable with ground wire (total four wires) for the incoming power supply. The wire used must conform to local and national electrical codes for the specified power consumption rating. See Table 1.

Power Supply Wire Gage		
Voltage	Wire Gage	Fuse
120 V	14 GA.	15 AMP
240 V	14 GA.	20 AMP

Table 1

OUTDOOR INSTALLATIONS

The SYM-XT series electric fireplaces are suitable for installation in outdoor areas protected from direct water impingement. In addition to maintaining the listed mantel and combustibles clearances, a rain protection overhang factor of 1/2 shall be constructed to the front and to each side of the installed appliance. See illustration below. All wiring connections to line power shall be in accordance with local building code requirements. Inquires about local codes and regulations must be done prior to installation.



The overhang (A) must extend at least 1/2 the roof-line height (B). Height is measured from the base of the fireplace.

For example: if the roof-line (B) is 8' above the base of the fireplace, the overhang (A) must be at least 4'.

INSTALLATION- BUILT-IN

NOTE: Due to the many different materials used to build walls, it is highly recommended that you consult your local builder before you install this appliance on a wall.

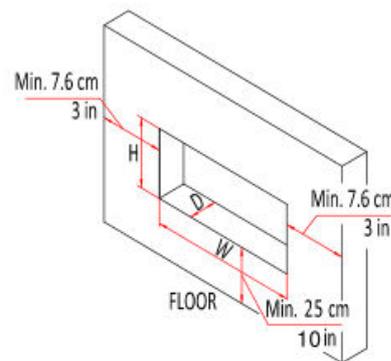
Preparation

1. Select a location that is not prone to moisture and is located at least 0.91m or 3 feet away from combustible materials such as curtains, drapes, furniture, bedding, paper, etc.
2. Mark the desired location on the floor and store the appliance in a safe, dry and dust free place.
3. Prepare a wall with a framed opening to accommodate the size of your unit. Leave at least 1/4" (6mm) around the edge of the appliance. Any new wiring must be done in compliance with local and national codes and other applicable regulations.

Prior to installing, test the appliance to make sure the appliance is fully operational by plugging the power supply cord into a 120 Volt grounded outlet.

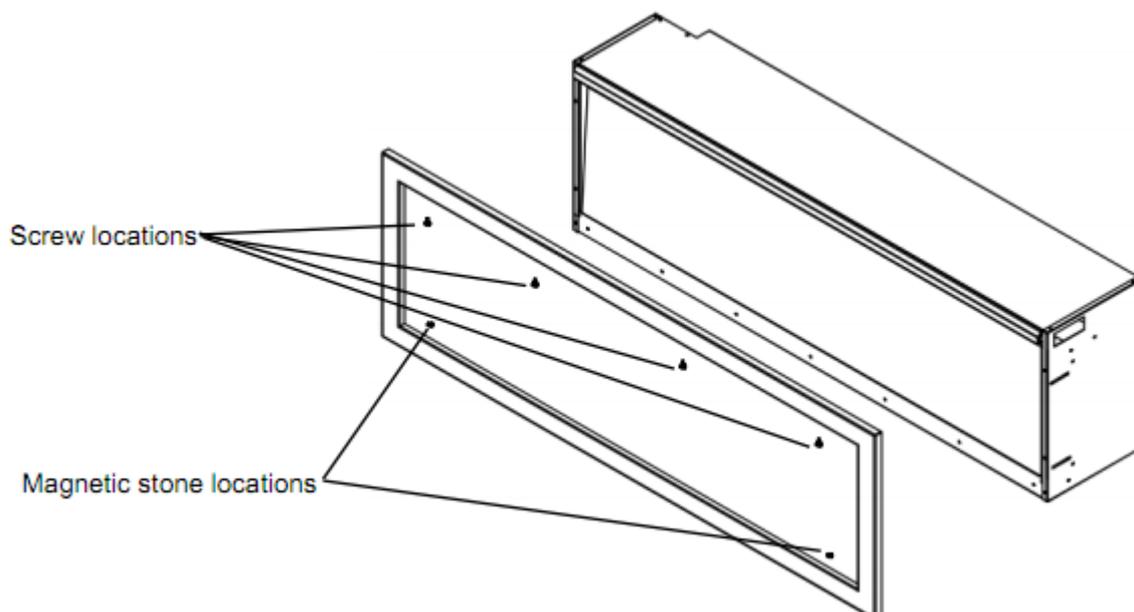
The rough wall opening size of the fireplace:

	W(“)	D(“)	H(“)
SYM-34-XT	32 7/8	12 1/4	20 1/2
SYM-42-XT	42 3/4	12 1/4	20 1/2
SYM-50-XT	50 3/4	12 1/4	20 1/2
SYM-60-XT	60 3/4	12 1/4	20 1/2
SYM-74-XT	74 3/4	12 1/4	20 1/2
SYM-88-XT	88 3/4	12 1/4	20 1/2
SYM-100-XT	100 3/4	12 1/4	20 1/2

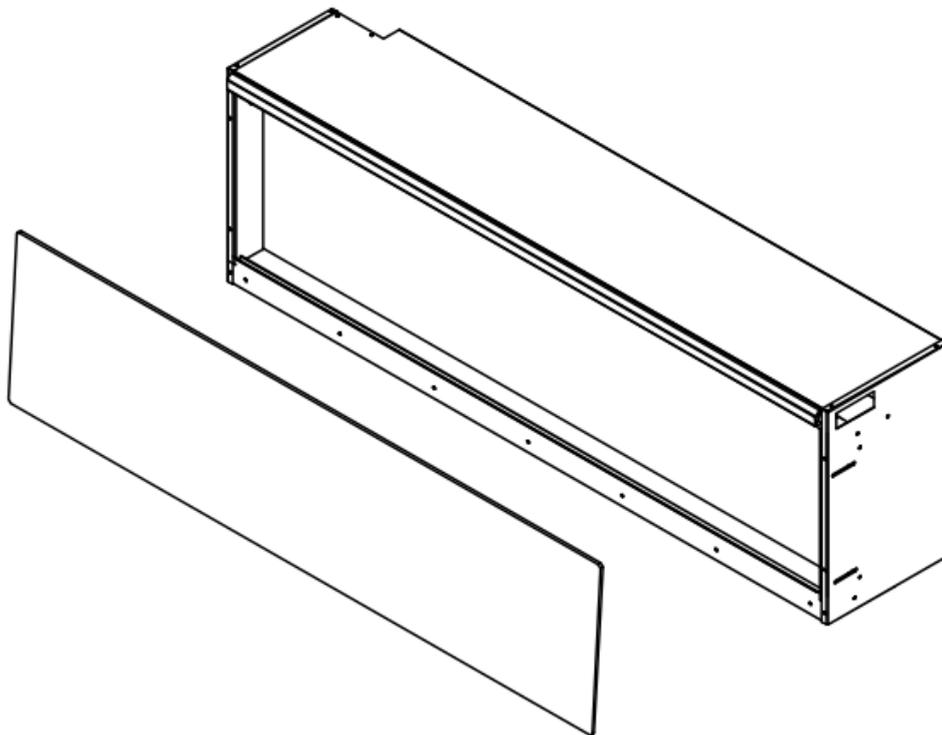


INSTALLATION

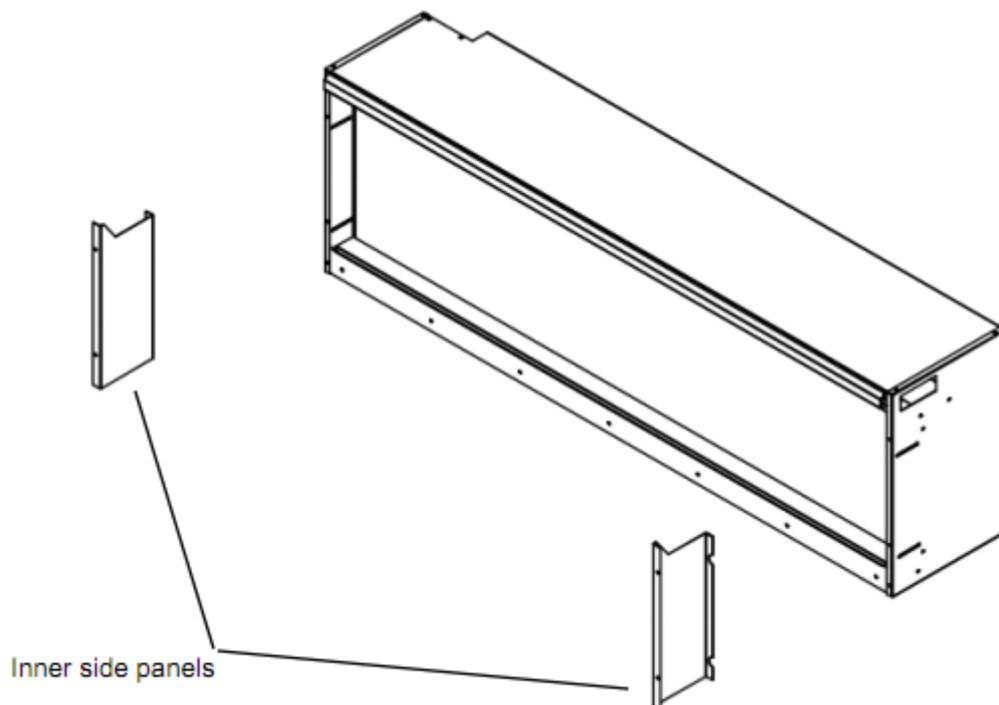
1. Unscrew 4 screws and take off the trim. (NOTE: Keep hold of the front glass as it may fall down automatically when the trim is removed.)



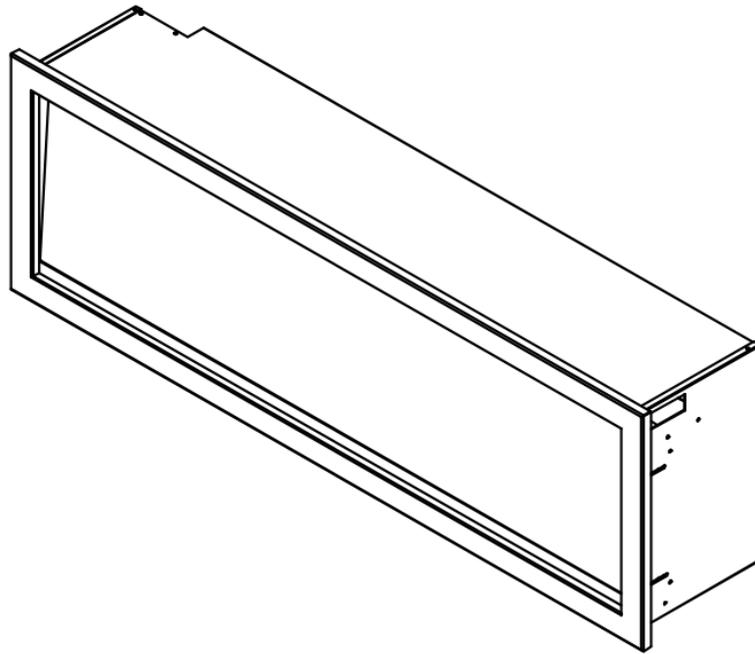
2. When the trim is removed, take off the front glass panel.



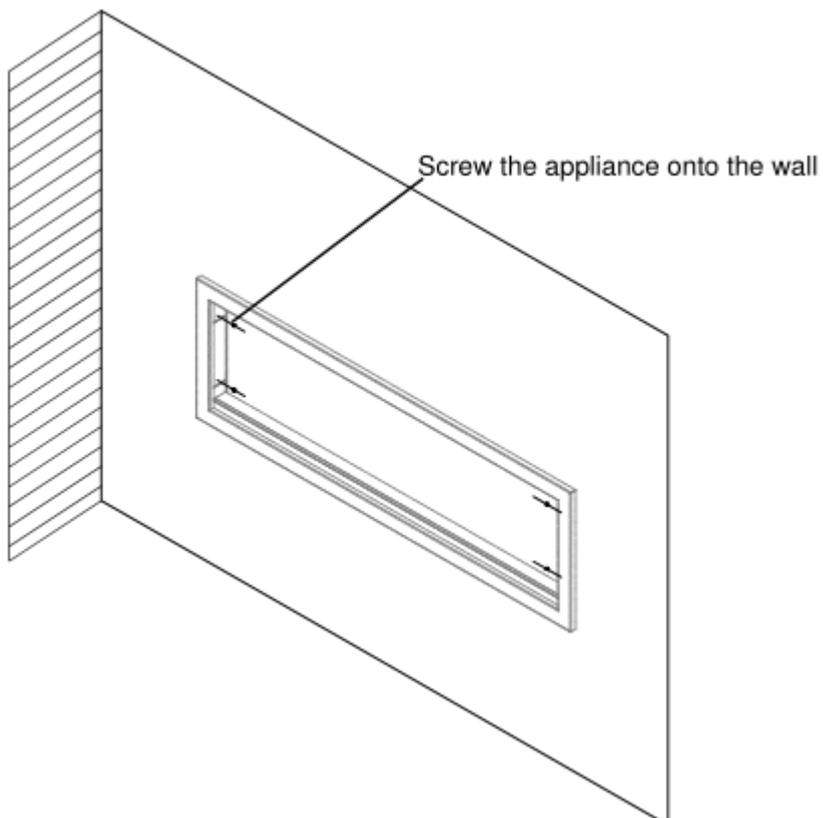
3. Unscrew the 2 screws located on each side and take off the inner side steel panels.



- Put the trim back onto the appliance and fasten with screws.(NOTE: This step is to make sure that the fireplace fits the wall opening well and there is no gap between the trim and the wall after installation)

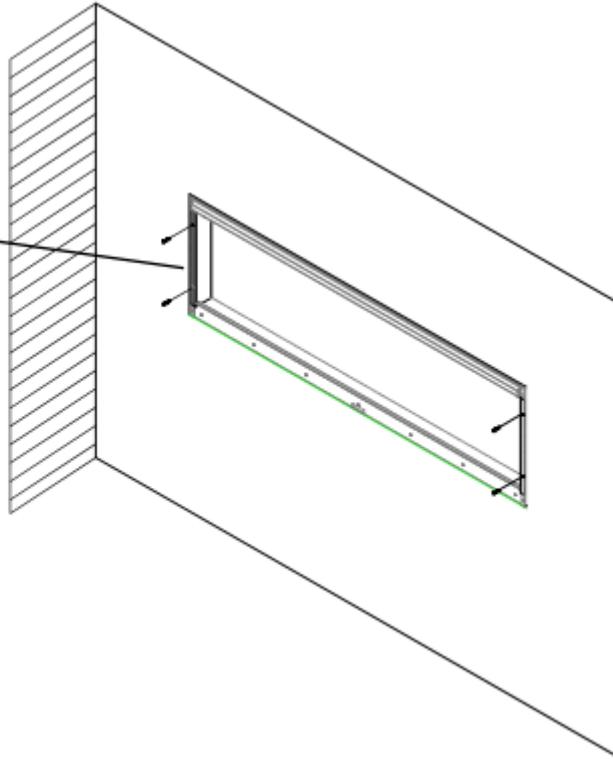


- Put the fireplace into the wall opening and fix it to the wall by screwing 2 screws each side.

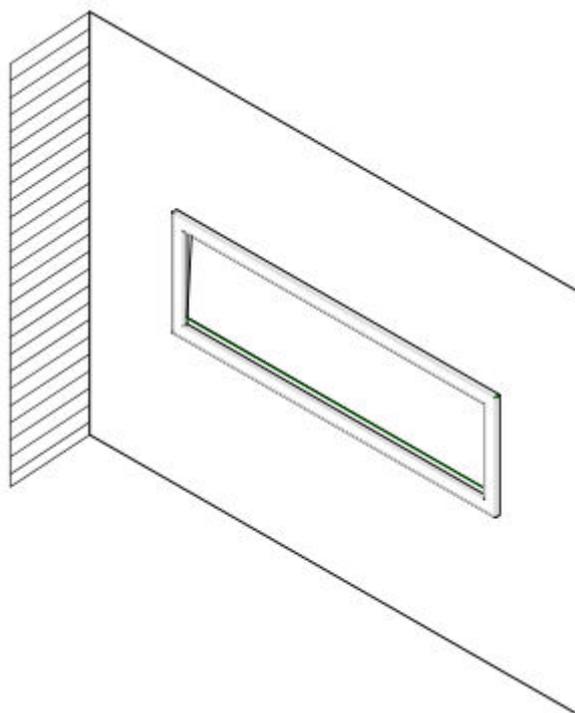


6. Remove the trim following STEP 1. Screw back the inner side steel panels.

Screw back the inner side panels that you removed at STEP 3.



7. Put back the front glass panel and screw back the trim after you finish the media decoration.



HARD- WIRE INSTALLATION

1. 120V, SYM-34/42/50/60-XT only

Turn off the appliance completely and let cool before servicing. Only a qualified service person should service and repair this electric appliance.

If it is necessary to hard-wire this appliance, a qualified electrician must remove the cord connection, and wire the appliance directly to the house hold wiring.

This appliance must be electrically connected and grounded in accordance with local codes, if hard-wired. In the absence of local codes, use the current CSA C22.1 CANADIAN ELECTRICAL CODE in Canada or the current ANSI/NFPA 70 NATIONAL ELECTRICAL CODE in the United States.

1. Remove the cover plate from the left side of the appliance by removing the two screws, as shown below. Unscrew and remove power cord.



2. Attach the wiring to the junction block. Please make sure the live wire goes into the "L", the neutral wire into "N" and the ground wire into "G".



3. Return the cover plate to the left side and screw the two screws back in to fasten the plate.

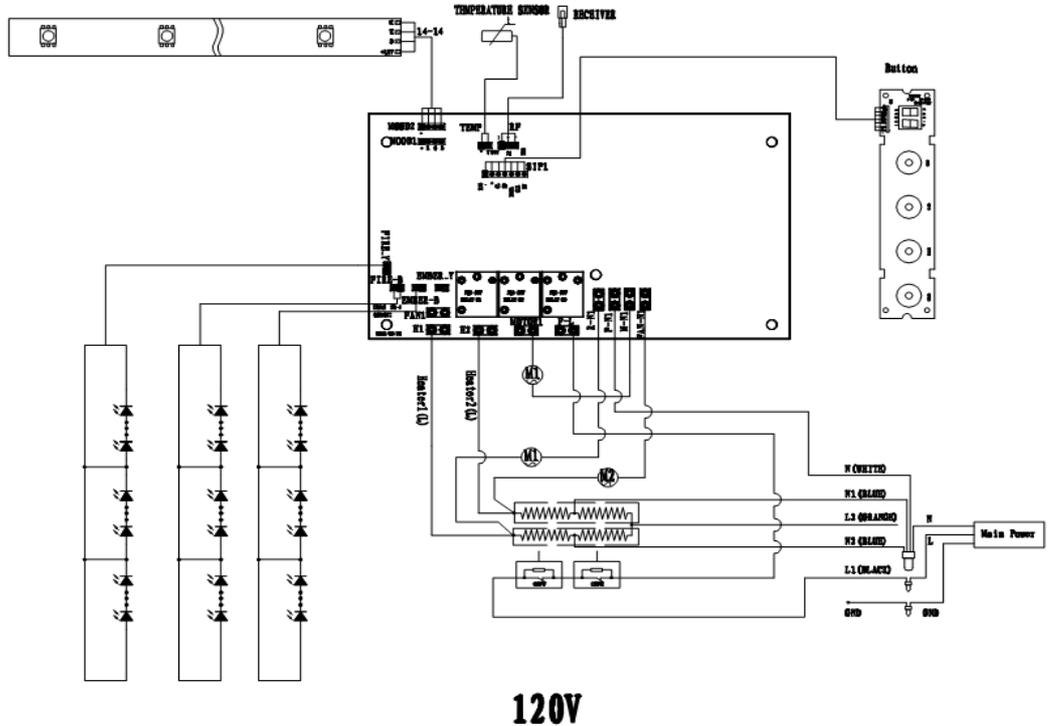
2. 120V, SYM-74/88/100-XT only

2.1 WIRING DIAGRAM

Wiring diagrams are provided here for reference purposes only. This information is also provided on schematics attached directly to the appliance on the top left corner.

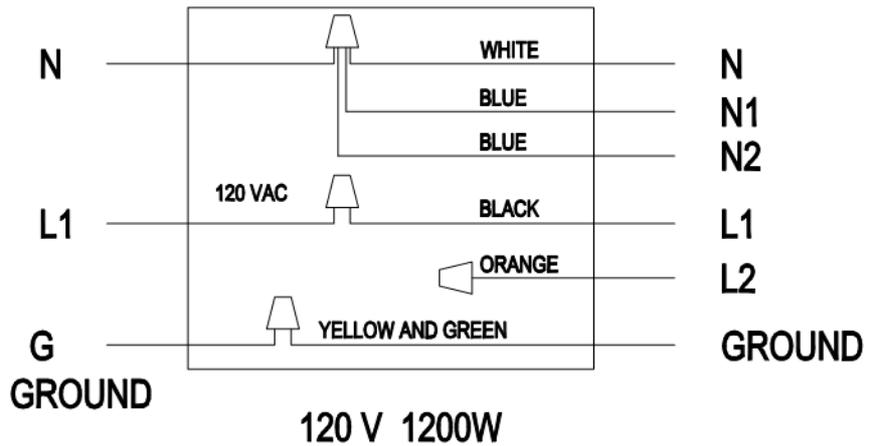
CAUTION: LABEL ALL WIRES PRIOR TO DISCONNECTION WHEN SERVICING CONTROLS. WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS APPLIANCE OPERATION.

- L1=BLACK(POWER)
- L2=ORANGE(POWER)
- G=GREEN(GROUND)
- N=WHITE(COMMON)
- N1=BLUE(COMMON)
- N2=BLUE(COMMON)



2.2 WIRING

See Power Supply Specifications on Page 14.



IF THE APPLIANCE IS TO BE HARD WIRED IN, THE POWER CORD MUST BE REMOVED (SEE INSTRUCTION #1 ON PAGE 20)

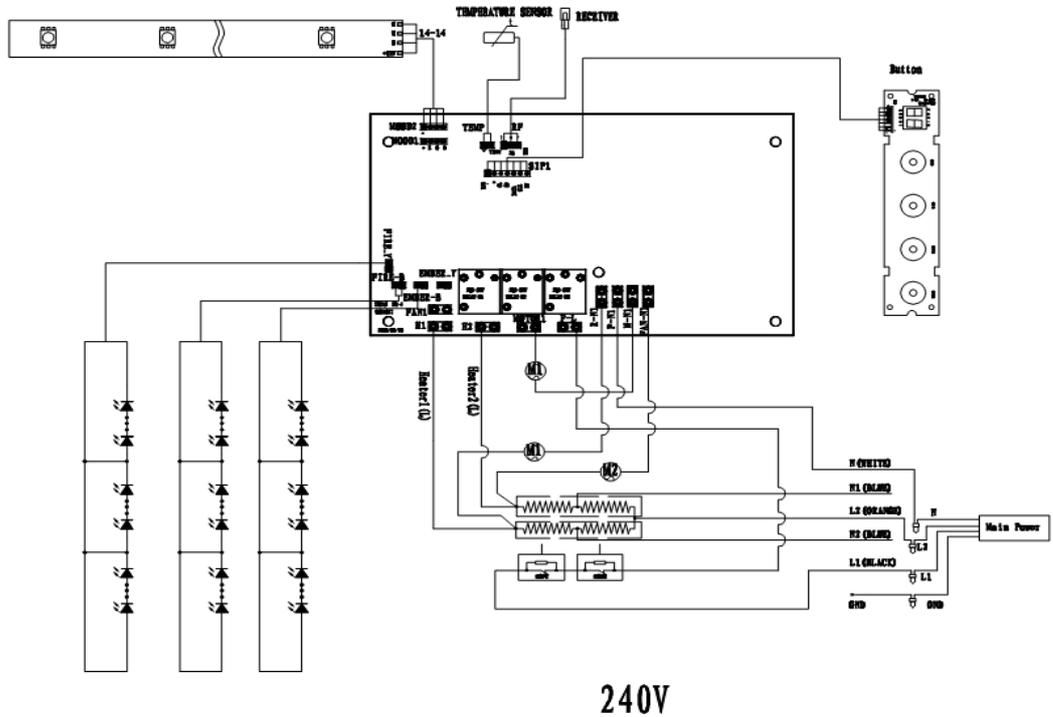
3. 240V, SYM-74/88/100-XT only

3.1 WIRING DIAGRAM

Wiring diagrams are provided here for reference purposes only. This information is also provided on schematics attached directly to the appliance on the top left corner.

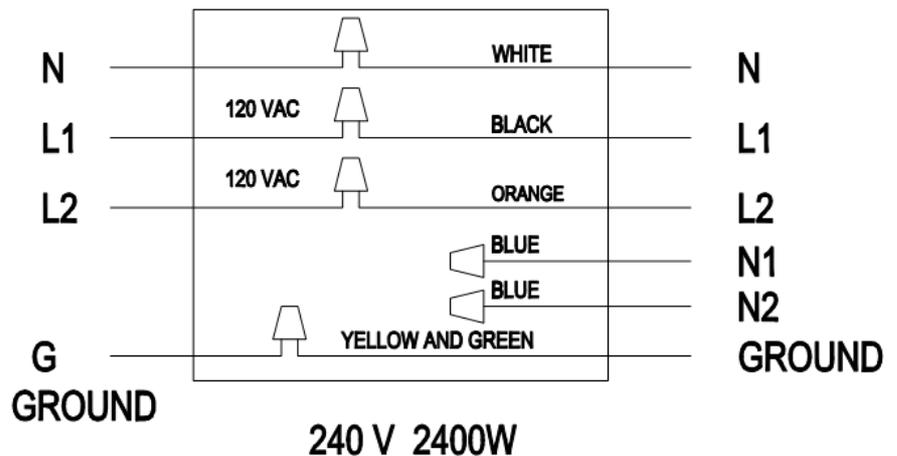
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- N2=BLUE(COMMON)



3.2 WIRING

See Power Supply Specifications on Page 14.



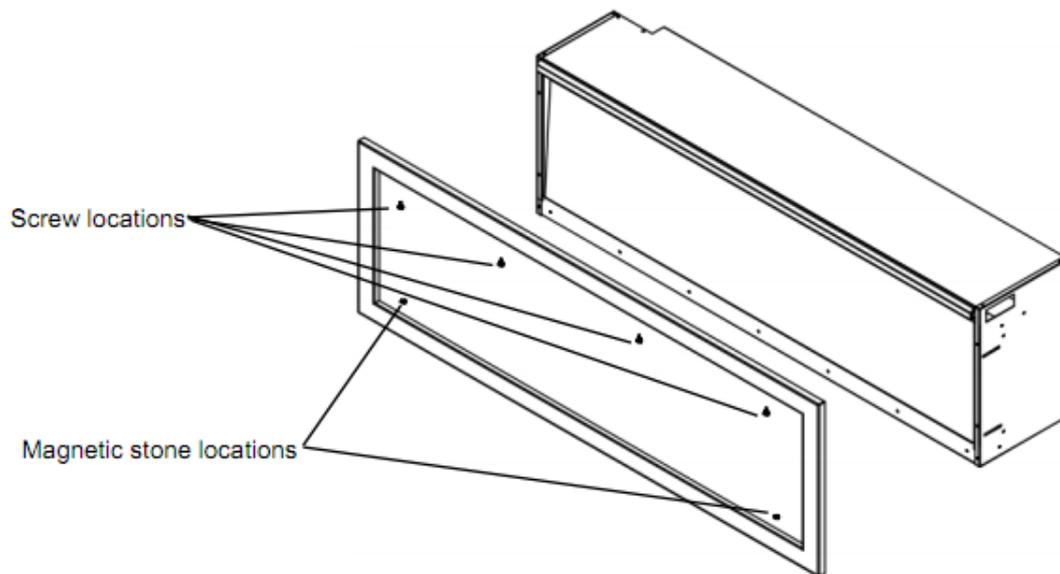
IF THE APPLIANCE IS TO BE HARD WIRED IN, THE POWER CORD MUST BE REMOVED (SEE INSTRUCTION #1 ON PAGE 20)

MEDIA OPTIONS

The fireplace comes with no media. Consumers may purchase optional decorative media if they choose. See dealer for more details.

DECORATIVE MEDIA INSTALLATION

Unscrew 4 screws and take off the trim. (NOTE: Keep hold of the front glass as it may fall down automatically when the trim is removed.)



INSTALLING THE DECORATIVE MEDIA

Add your choice of decorative media into the tray. Feel free to use any combination of media including logs and/or the fire glass media that you find most appealing. Replace the glass and surround after media installation.

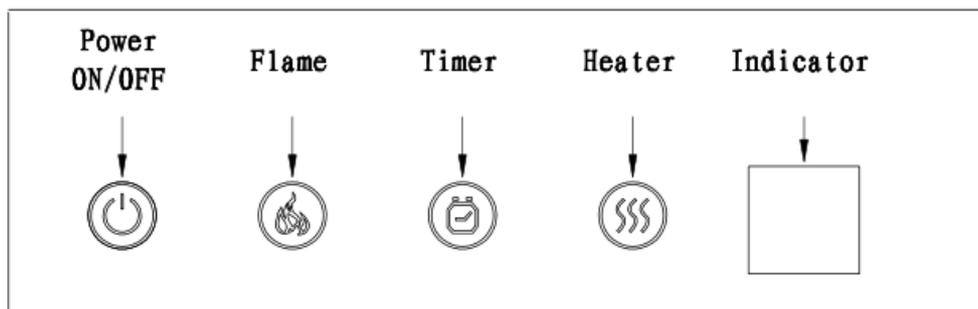


OPERATION

The fireplace can be operated either by the touch panel located on the left front top side of the fireplace or by supplied remote control.

Plug the fireplace into a 15 Amp wall socket.

MANUAL OPERATION

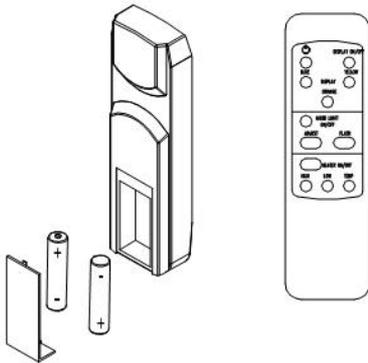


1. Press “  ” to turn on and off the appliance.
2. Press “  ” multiple times to adjust between mid, low, on/off, or high brightness options.
3. Press “  ” multiple times to set operating duration to 30 min, 1h, 2h, 3h, 4h, 5h, 6h, 7h, 8h, or off. . . .
4. Press “  ” multiple times to set ambient temperatures at 18°C (64°F), 19°C (66°F), 20°C (68°F), 21°C (70°F), 22°C (72°F), 23°C (73°F), 24°C (75°F), 25°C (77°F), 26°C (79°F), 27°C (81°F), 28°C (83°F), ON or OFF. When setting the temperature, the number will flash.
5. Keep and hold “  ” for 5 seconds to switch between Celsius and Fahrenheit.

SAFETY CUT-OFF

- This appliance is fitted with a safety cut-off which will operate if the fireplace overheats (e.g. Due to blocked air vents). For safety reasons, the fireplace will NOT automatically reset.
- To reset the appliance, disconnect the appliance from the main supply for at least 10 minutes. Reconnect the supply to the main and switch on the appliance.

REMOTE CONTROL OPERATION



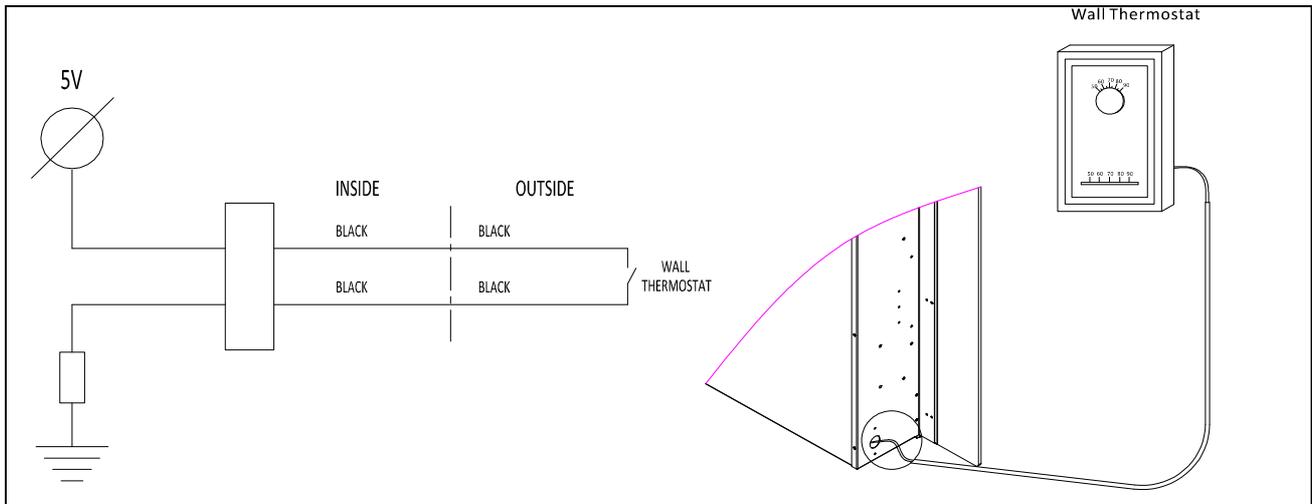
For remote to function make sure the heater is plugged in and the main power switch located on the bottom left hand side is at position I.

Important: When operating the remote make sure you point the remote to the center of the fireplace each time you press the button. There will be a beep tone emitted. There can be a slight delay for the receiver to respond to the transmitter. Do not PRESS the buttons more than once within two seconds for correct operation.

	Power on	The power-on button at top left corner of the remote is the mains ON/OFF power button. This will turn off all the functions and the fireplace will be in standby mode.
	DISPLAY ON/OFF	Turns the fireplace flame and tray light ON/OFF. It will recall the last settings used on the fireplace.
	BLUE	Each click adjusts the intensity of the blue flame. Use alone or in addition to yellow and/or orange.
	YELLOW	Each click adjusts the intensity of the yellow flame. Use alone or in addition to blue and/or orange.
	ORANGE	Each click adjusts the intensity of the orange flame. Use alone or in addition to yellow and/or blue.
	MOOD LIGHT ON/OFF	Turns the ambient canopy lighting ON/OFF
	ADJUST	Rotates through the 13 colors of the ambient canopy lighting.
	FLASH	Turns the mood light into flash mode, this cycles through all 13 mood light colors.
	HEATER ON/OFF	Turns the heater ON/OFF. It will recall the last settings used on the fireplace.
	HIGH	Press the high button to switch the heater to high heat setting 1000W
	LOW	Press the low button to switch the heater to low heat setting 500W
	TEMP	Each click adjusts the temperature range from 18°C - 28°C (64°F - 83°F). Once the desired temperature is chosen, the fireplace will maintain the temperature +/- 2°C

INSTALLING WALL THERMOSTAT

WALL THERMOSTAT WIRING DIAGRAMS



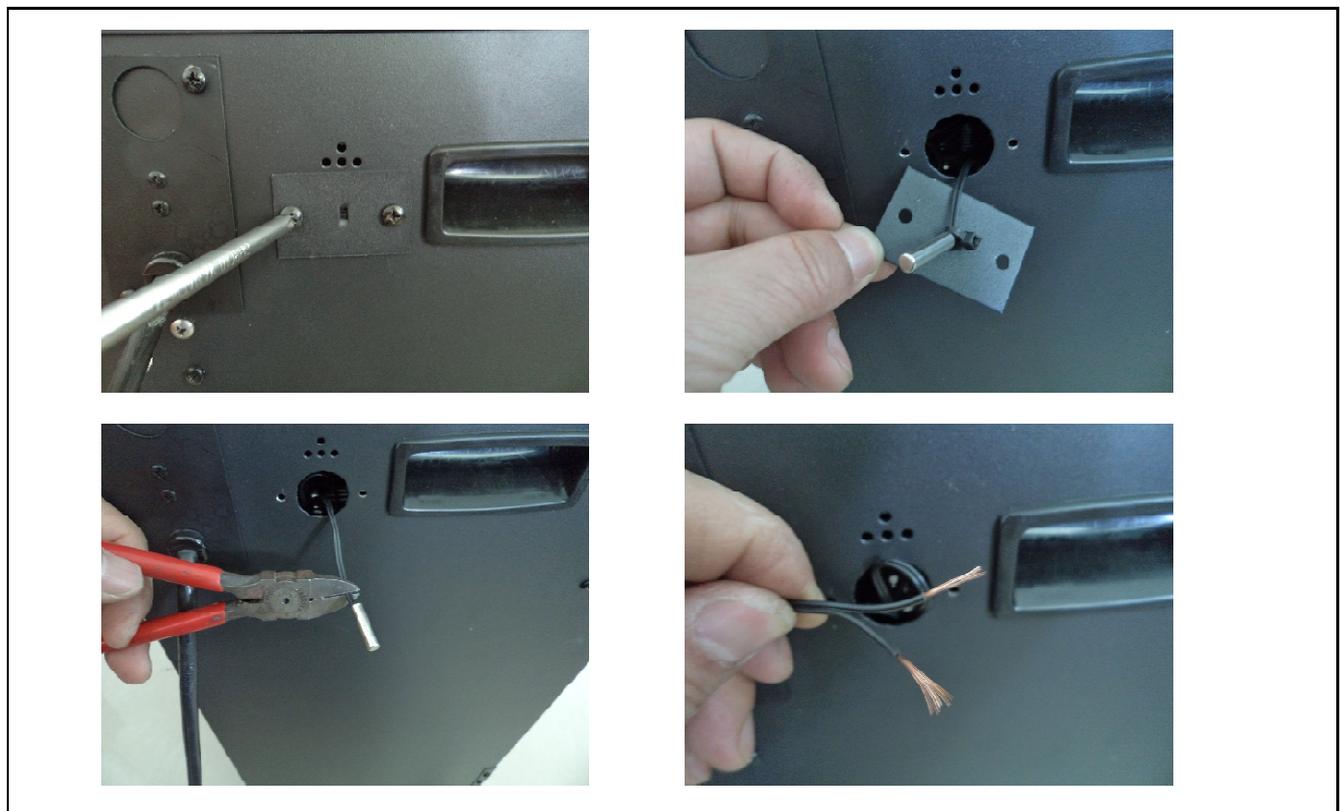
NOTE: The wall thermostat will be functioning when the heater is on the TEMP. setting.

Wire the wall thermostat prior to installing the fireplace.

WALL THERMOSTAT WIRING(24 VAC)

Install Wall Thermostat per instructions provided with kit and per the following information:

1. Turn off circuit breaker.
2. Remove cover plate located on the rear upper left side of the appliance.
3. Pull the wire out and cut the inside thermostat. Connect the wires to the wall thermostat as shown below. Follow the instructions provided with wall switch kit.



REPLACEMENT PARTS

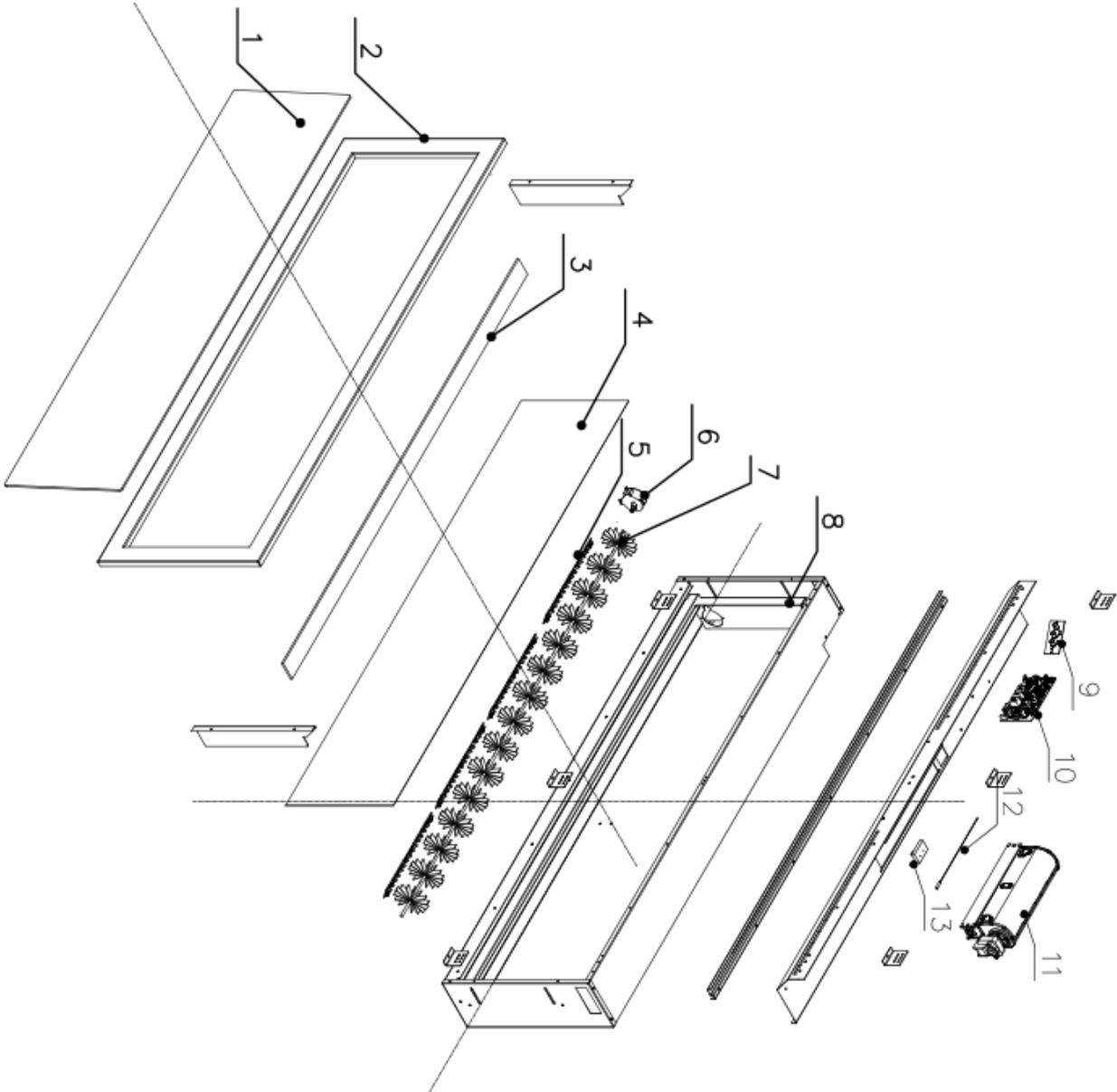
NO	PART NUMBER				DESCRIPTION	QTY
	SYM-34-XT	SYM-42-XT	SYM-50-XT	SYM-60-XT		
1	10701365	10701366	10701367	10701368	FRONT GLASS	1
2	3207501	3208501	3209501	3210501	TRIM	1
3	10702235	10702236	10702237	10702238	EMBER BED GLASS	1
4	10702228	10702229	10702230	10702231	FLAME EFFECT GLASS	1
5	601141	601141	601141	601141	LED STRIP FOR FLAME	1/3/ 4/5
6	601142					1/0/ 0/0
7	601136B	601136B		601136B	LED STRIP FOR EMBER BED	3/1/ 0/1
8		601137B	601137B	601137B		0/2/ 3/3
9	10101225				FLAME MOTOR	1
10	3207505	3208505	3209505	3210505	FLICKER ASSEMBLY	1
11					FIRE BOX	1
12	601300D				CONTROL PANEL	1
13	601094H	601095D			CIRCUIT BOARD	1
14	602130B				BLOWER AND HEATER ASSEMBLY	1
15	10114001B				TEMPERATURE SENSOR	1
16	601002B				REMOTE RECEIVER	1
17	10105063				REMOTER	1
18	10125019	10125021	10125022	10125023	TOP LIGHT	1

NOTE: Remote and canopy light are not shown at the exploded view.

NO	PART NUMBER			DESCRIPTION	QTY
	SYM-74-XT	SYM-88-XT	SYM-100-XT		
1	10701369	10701370	10701371	FRONT GLASS	1
2	3211501	3212501	3213501	TRIM	1
3	10702239	10702240	10702241	EMBER BED GLASS	1
4	10702232	10702233	10702234	FLAME EFFECT GLASS	1
5	601141	601141	601141	LED STRIP FOR FLAME	5/6/7
6	601142	601142	601142		1/1/1
7	601136B	601136B	601136B	LED STRIP FOR EMBER BED	2/2/3
8	601137B	601137B	601137B		3/4/4
9	10101225			FLAME MOTOR	1
10	3211505	3212505	3213505	FLICKER ASSEMBLY	1
11				FIRE BOX	1
12	601300D			CONTROL PANEL	1
13	601095D			CIRCUIT BOARD	1
14	602130B			BLOWER AND HEATER ASSEMBLY	1
15	10114001B			TEMPERATURE SENSOR	1
16	601002B			REMOTE RECEIVER	1
17	10105063			REMOTER	1
18	10125024	10125011	10125015	TOP LIGHT	1

NOTE: Remote and canopy light are not shown at the exploded view.

EXPLODED VIEW



TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Dim or no flame	Flame LED's are burnt out	Inspect the LED's and replace them if necessary
	Back black cloth is falling off and roll the flicker	Change a new flicker and back black cloth
Ember bed is not glowing or dimming	Ember LED's are burnt out	Inspect the ember bed LED's and replace them if necessary
Appliance turns off and will not turn on	Appliance has overheated and safety device has caused the thermal switch to disconnect	Turn off the main switch, allow appliance to cool for 10 minutes, then turn it on
	House circuit breaker has tripped	Reset house circuit breaker
	Appliance's fuse has blown	Replace the fuse
Appliance will not come on when switch is flipped to ON	Appliance is not plugged into an electrical outlet	Check plug and plug in
	Appliance has overheated and safety device has caused the thermal switch to disconnect	Turn off the main switch, allow appliance to cool for 10 minutes, then turn on
	Circuit board is burnt out	Inspect the circuit board and replace if necessary
No warm air coming out of appliance	Heater is burnt out	Inspect the burner and heater assembly and replace if necessary
Flame sputters	Flame motor is defective	Call a qualified service technician and replace flame motor
Remote Control does not work	Low batteries Unit switch in "O" position	Replace AAA batteries in remote control Turn the switch in "I" position
Flame is fixed	Wiring may be loose or the flame motor may be defective	

WARRANTY FOR PRODUCTS MANUFACTURED AFTER JANUARY 1st, 2016

Amantii Imports Corp. ("Amantii ") warrants that your newly purchased Amantii electric fireplace is free from manufacturing and material defects for a period of two (2) years from the date of the first purchase, subject to the conditions and limitations contained below.

Warranty Application & Exclusions

This limited warranty applies to your newly purchased Amantii electric fireplace; the limited warranty's application is limited to purchases made in any province of Canada or in any of the 52 States of the United States of America, including the District of Columbia. Only the original purchaser of the product is eligible for coverage under this limited warranty; the warranty is not transferable.

Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/ purchaser. Amantii does not cover service or labor charges.

Warranty Coverage and Term

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Amantii warrants such products to be free from defects in material and workmanship for a period of two (2) years from the date of the first purchase of such products.

The limited two (2) year warranty period for products also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

All other warranties-expressed or implied-with respect to the product, its components and accessories or any obligation/liabilities on the part of Amantii are hereby expressly excluded.

Limitations to Coverage Under Limited Warranty

This limited warranty does not apply to products that have been repaired, except by Amantii or its authorized service representatives, or otherwise altered. This limited warranty further does not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source. Products made by other manufacturers, sold with the product or thereafter, are not covered by this limited warranty. The use of unauthorized components will render this warranty null and void.

Panorama Outdoor Units

All Panorama units that are installed outdoors or in moisture intense conditions must use the stainless steel cover. Proof of purchase of the cover is required for any warranty claims.

Defects

Defects must be brought to the attention of the selling dealer. Please have your proof of purchase, catalogue/model and serial numbers available when contacting dealer; any and all service under the limited warranty requires a proof of purchase of the product. Should a product or part covered by this limited warranty be proven to be defective, in material or workmanship, and during the two (2) year limited warranty period, Amantii will replace such defective product or part without charge. If Amantii is unable to replace such product, or if replacement is not commercially practicable or cannot be timely done, in its sole discretion Amantii may, in lieu of replacement, choose to refund the purchase price for such product or part. Amantii does not cover labor or service charges to replace said parts.

Limitations

In no event will Amantii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, be liable to the purchaser or any third party, whether in contract, in tort, or on any other basis for any indirect, special, punitive, exemplary, consequential, or incidental loss, cost or damage arising out of or in connection with the sale, maintenance, use or inability to use the product, even if Amantii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, have been advised of the possibility of such losses, costs or damages, or if such losses, costs or damages are foreseeable. In no event will Amantii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, be liable for any direct losses, costs or damages that exceed the purchase price of the product.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the purchaser.

Application of Provincial and State Law

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

General

Amantii reserves the right to make changes at any time without notice, in design, material, specifications, prices and the right to discontinue styles and products.